



NORTECH
INTERNATIONAL

WARRANTY POLICY

INTRODUCTION

As our valued customer Nortech International offers you piece of mind when you purchase our products. We back all our products with a standard warranty period. The different product warranty periods are set out in the column below.

WARRANTY PERIOD

Products are covered by Warranty for the Periods outlined below.

PRODUCT	WARRANTY PERIOD
Power Supply Modules	24 Months
Single Channel Detectors	24 Months
Dual Channel Vehicle Detector	24 Months
All multi-channel Vehicle Detectors	24 Months
All vehicle I.D products	24 Months
Headcount Systems	24 Months
Keyline tags	12 Months
All PQ Cards	12 Months
All Other Access Control Products	24 Months
All other Electronic Modules	18 Months
Laminated Access Cards	6 Months

DETERMINATION OF WARRANTY DATE

The validity of warranty is determined from the serial number attached to the case of the product.

Old serial numbers to units are unique except for the first seven digits which depict year and yearly quarter e.g. 0201202... means a unit is manufactured in 2012 during the months April, May or June.

Acceptance by Nortech of a product under warranty Nortech International will require the customer to provide the information as provided on the warranty tag for verification of the product warranty.

Nortech International will NOT accept product which has been tampered with or in any way changed, modified, reworked, physically damaged or subject to "blowout" due to overvoltage.

Product returned outside of the warranty period can only be accepted for repair replacement.

Nortech reserves the right to levy the repair charge for returned units where no fault is found.